



## Health and Sanitation Plan

The health and wellbeing of our guests and employees are of utmost importance to us. While we strive to provide an enjoyable and carefree experience at our hotels and resorts, we have enhanced our protocols for health and sanitation during the period of Covid-19. We follow all directions from the Cypriot government as well as recommendations by the WHO to ensure the highest level of safety and security possible. Historically our properties have always benefitted from generous space in our public areas for maximum privacy. Below we have outlined some of the measures that we are taking to prepare you for what to expect while staying at one of our properties:

### Overall rules and recommendations:

- The use of face masks is mandatory in all public indoor areas except while at the table in the restaurants and in the gym
- We will minimise the physical contact you will have with our staff members wherever possible (contactless payments, cleaning of your room while you are absent, etc.).
- All our staff will be wearing personal protection equipment (PPE) wherever this is required (masks or shields, gloves, etc.).
- Social distancing is mandatory in all public spaces (restaurants, pool area, lobby, spa, beach, etc.). At our beach and pool areas, for example, sunbeds will be placed 4 metres apart; similarly, only 4 guests are allowed in an elevator at once. Similar restrictions apply at our bars and restaurants.
- Cleaning intervals have been increased in our public spaces, and the appropriate cleaning agents are being used.
- Hand sanitizer will be widely available for your protection.

### Food & Beverage:

- All reusable items (crockery, salt and pepper mills, etc.) will be sanitised for each guest.
- Reservations are required to ensure limited occupancy at all times.
- Buffet service will be amended to reduce interaction with other diners and wait times.
- Menus will be either single use or sanitised before each guest.
- Room Service delivery will be amended to reduce interaction in the room.